



Announcement of Office of the Consumer Protection Board  
on Moral Policies and Transparency in Operation

\*\*\*\*\*

Office of the Consumer Protection Board imposed the Moral Policies and Transparency in Operation to be our standard and operation guidelines, to ensure the administration transparent, to offer public-stakeholders-and clients have confidence in our operation, included to be the core value which all staff will adhere to be standing arrangement in parallel with the organization rules and regulations.

The Moral Policies and Transparency in Operation of Office of the Consumer Protection Board were identified as follow;

1. Transparency policy

- a. Emphasizes the opportunity for stakeholders to participate in the organization missions, while adherence to the integrity, honesty and transparency.
- b. Disclosure the public about the procurement information with the principle of transparency, complied with law, verifiability and honesty.
- c. Focus on the services complaints management with the principle of transparency, promptness, accuracy, and professionalism of the staff.
- d. Prioritize the dissemination of organization information with the principle of transparency and meet the needs of people.

2. Accountability policy

- a. All level of Executives and staff committed are engrossed in good faith administration with the vision based on honesty, transparency and accountability.
- b. All level of Executives and staff are agreeable to receive feedback from the people, clients and stakeholders to improve our performances.
- c. Determining guidelines for good corporate governance, to support government agencies to work ethically, transparency and social responsibility.

/d. the staff...

- d. The staff give precedence in implementing the negative impact management measure to society, to prevent impacts which may inherent to government agencies.
3. Corruption-Free policy
    - a. All Executives uphold Civil Service Ethics and his discipline meanwhile raise the subordinates to be aware it also.
    - b. Adhere to corporate governance for strengthening collaborative disciplines while focus on preventing disciplinary and fraud.
    - c. Impose measures based on the rule of law to prevent staff from collecting items or benefits from stakeholders.
  4. Integrity Culture
    - a. Chief executive office is the leader who commit the honesty and impose the operation on protection and prevention the concreted corruption.
    - b. There are decisive measures to protect the conflict of interests in the organization which strictly enforced to all staff.
    - c. Pay attention to the implementation of the anti-corruption plan of organization based on the rule of law.
    - d. Establish the corporate ethics unit to check the balance of administration to be accurate, transparency and accountability.
  5. Morality policy
    - a. Focus on the management and development of human resources in accordance with the principles and methods of systematic evaluation, goodness, morality and accountability.
    - b. Apply strict measures to comply with standards and operation guidelines stick to the principle of impartially, rule of law and regulations.
    - c. Executives and staff prioritize the promoting and supporting of creation and environment conducive to agency performance.

6. Internal communication policy

- a. Focus on the contents regard to the 5 topics of policy which is communicated in organization's channels and methods, adhere to the principles of effective and effectiveness practices. All level of executives and staff know, understand and implement correctly, with morality and transparency.

Release to make known to the public.

Announce on the 25<sup>th</sup> of January 2017

- Signature -

Pol.Maj.Gen. Prasit Chalermvuthisak

Secretary General of Consumer Protection Board